GOVERNMENT OF ANDHRA PRADESH

ABSTRACT

IAS – Permissions – Permission to Sri R.P. Sisodia, IAS (1991), Director General, A.P Human Resources Development Institute to visit Thiruvananthapuram on official purpose – Orders – Issued.

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GENERAL ADMINISTARTION (SC.A) DEPARTMENT

G.O.Rt.No.2295 Dated:24.11.2023

Read:

From G.A.(AR) Dept., File No.GAD01-AR0MISC/38/2023-AR (Computer No.2266110).

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O R D E R:

Under Rule 47 (3) of A.P.T.A. Rules, 1996, permission is hereby accorded to Sri R.P. Sisodia, IAS (1991), Director General, A.P. Human Resources Development Institute to visit Thiruvananthapuram to participate in the National Seminar on Sevottam to be held on 30.11.2023 at Institute of Management in Government (IMG), Thiruvananthapuram, Kerala.

2. The Period of absence of the Member of Service in connection with the above visit including the journey time both ways shall be treated as "on duty". On the

3. This order does not require the concurrence of Finance Department under rules in force.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

Dr. K.S. JAWAHAR REDDY
CHIEF SECRETARY TO GOVERNMENT

To
Sri R.P. Sisodia, IAS (1991), Director General, A.P Human Resources Development Institute.
The Pay & Accounts Officer, A.P., Mangalagiri.

Copy to
The Secretary to Govt. of India, Ministry of Personnel, Public Grievances & Pensions, Department of Administrative Reforms and Public Grievance, Sardar Patel Bhavan,SAnsad Marg, New Delhi.
The Institute of Management in Government (IMG), Thiruvananthapuram, Kerala.
The Principal Accountant General (A & E), A.P., Vijayawada.
The P.S. to Chief Secretary to Government.
The P.S to Principal Secretary to Government (Political)
SC/SF.

//FORWARDED::BY ORDER//

SECTION OFFICER (SC)

NATIONAL SEMINAR

ON

"SEVOTTAM"

30th November 2023

IMG, Thiruvananthapuram

Azadi Ka Amrit Mahotsav

Department of Administrative Reforms & Public Grievances

Ministry of Personnel, Public Grievances and Pensions

Government of India

I38791/2023/AR-GAD01

S-13017/1/2022-PG division-Part(1)

86215/2023/PG division

National Seminar on

"Sevottam"

Minute to Minute

Date - 30th November, 2023

Venue - IMG, Thiruvananthapuram

Time	Programme Schedule
09:30 - 10:00	*Registration*
Inaugural Session	
10:00 - 10:05	Welcome Address by Shri. K. Jayakumar, Director, IMG
10:05 - 10:15	Overview Presentation by DARGPG
10:15 - 10:30	Inaugural Address by Shri V. Venu, Chief Secretary, Govt. of Kerala
10:30 - 10:45	Keynote Address by Shri V. Srinivas, Secretary, Department of Administrative Reforms & Public Grievances, Govt. of India
10:45 - 10:55	Address by Secretary, Personnel & Administrative Reforms Department, Govt. of Kerala
10:55 - 11:00	Vote of Thanks by IMG
11:00 - 11:10	*Tea Break*
Session I - Presentations from Knowledge Partners of CPGRAMS	
11:10 - 11:20	Presentation on Technological Upgradations in CPGRAMS - Ms. Rachna Srivastava, DDG - NIC
11:20 - 11:30	Presentation on Integration of CPGRAMS - Bhashini - Shri Amitabh Nag, CEO, Bhashini
11:30 - 11:40	Single Sign on Using CPGRAM - Experience with Umang & Meri Sadak App - CDAC
11:40 - 11:50	Presentation on Bharat GPT and CPGRAMS - Shri Ganesh Ramakrishnan, IIT Mumbai
11:50 - 12:00	Presentation on inclusivity Outreach for CPGRAMS - Shri Sanjay Rakesh, CEO, Common Service Centre (CSC)

Session II - Presentations from States Governments	
12:00 - 12:15	Presentation on Kerala's Grievance Redressal System - Govt. of Kerala
12:15 - 12:30	Presentation by Government of Uttar Pradesh on Samadhan grievance portal
12:30 - 12:45	Presentation by Government of Karnataka on Janaspandana - IPGRS Integrated Public Grievance Portal
12:45 - 13:00	Presentation on Bihar's Grievance Redressal System - Govt. of Bihar
13.00 - 14.00	***Lunch***
Session III - Presentations from States Governments	
14:00 - 14:15	Presentation on SWAGAT - Govt. of Gujarat
14:15 - 14:30	Presentation on Aaple Sarkar 2.0 and Integration with CPGRAMS - Govt. of Maharashtra
14:30 - 14:45	Presentation on SPANDANA - Govt. of Andhra Pradesh
14:45 - 15:00	Presentation on Sevottam Model & Training Modules by Haryana Institute of Public Administration (HIPA)
15:00 - 15:15	***Tea Break***
15:15 - 15:30	Presentation on JK-IGRAMS - Govt. of Jammu & Kashmir
15:30 - 15:45	Presentation of Public Grievance Redressal System (PGRS) Govt. of Punjab
15:45 - 16:00	Presentation on eSamadhan - Govt. of Himachal Pradesh
16:00 - 16:15	Presentation on Grievance Redressal in Govt. of Assam
16:15 - 16:30	**Conclusion (Discussion on Roadmap forward)**
16:30 onwards	***High Tea***